

Your visit to Campbell Clinic Surgery Center during the COVID-19 Pandemic.

Dear Patient,

We would like to welcome you to Campbell Clinic Surgery Center for your elective surgery procedure and let you know what to expect during your visit.

Campbell Clinic Surgery Center always makes the safety of our patients and staff our highest priority. This emphasis on safety is especially important to us during the COVID -19 crisis. As a result of the pandemic, several changes have been made to the usual environment and procedures of our center to protect you and our staff. The following list contains changes you will notice during your visit:

- During your pre-operative phone call, you will be asked a list of additional screening questions regarding any signs and symptoms of COVID – 19. It is important to your care and the health of others that you are forthright and open regarding any symptoms, you or close family members, significant others, or close friends may have.
- You are asked to complete an on-line registration prior to your procedure with one One Medical Passport at www.onemedicalpassport.com. Additional instructions will be given to you by your physician’s office staff or may be emailed to you.
- When you arrive at the facility and prior to being allowed in the surgery center lobby, located on the 4th floor, you and the person accompanying you, will be screened for temperature and will answer screening questions. We are requesting all who enter the facility wear a facial covering and patients bring an ink pen for use during the registration process.
- Only one family members or friend may accompany you into the facility. NO family members or friends will be allowed into the clinical area, unless you are a minor. One parent of a minor child may be allowed in the preoperative holding bay and in the PACU bay after the procedure. Your family member or friend accompanying you may be asked to wait in their car during your procedure, if the procedure is of short duration. These measures ensure minimum foot traffic and allow for social distancing while in the facility. The physician may contact your family member via phone after your procedure and discharge instructions will be given via phone by a nurse. Copies of your discharge instructions will be given to you when you go home.

We have very stringent cleaning processes in place at Campbell Clinic Surgery Center. The staff and physicians receive ongoing education and training regarding safe practices in relation to COVID – 19. This education and training adhere to current State and regulatory body recommendations.

The physicians and staff of Campbell Clinic Surgery Center want you to feel safe in our environment. Should you have any questions or concerns, please feel free to speak with us at 901-759-5454.