

# Campbell Clinic

901-759-3100  
1400 S. Germantown Road  
Germantown, TN 38138

Please Print

Patient Registration

Please Print

## PATIENT INFORMATION

Last Name \_\_\_\_\_

First Name \_\_\_\_\_

Middle Initial \_\_\_\_\_

Preferred Name \_\_\_\_\_

Previous Last Name \_\_\_\_\_

Sex \_\_\_\_\_

DOB \_\_\_\_\_

SSN \_\_\_\_\_

Address \_\_\_\_\_

Address Line 2 \_\_\_\_\_

Zip \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Home Phone \_\_\_\_\_

Mobile Phone \_\_\_\_\_

Employer Name \_\_\_\_\_

Employer Phone \_\_\_\_\_

Email \_\_\_\_\_

Doctor seeing today \_\_\_\_\_

Preferred Language  English |  Español | Other: \_\_\_\_\_

Marital Status \_\_\_\_\_

Race: Circle One  White / Caucasian,  Black / African American,

Hispanic, Asian / Pacific Islander, Native American,  Other / Unknown

Primary Care Physician \_\_\_\_\_

Referring Physician \_\_\_\_\_

Emergency Contact Name \_\_\_\_\_

Emergency Contact Relation \_\_\_\_\_

Emergency Contact Phone \_\_\_\_\_

## RESPONSIBLE PARTY INFORMATION

Patient's Relationship to Resp. Party \_\_\_\_\_

Resp. Party Last Name \_\_\_\_\_

Resp. Party First Name \_\_\_\_\_

Resp. Party Middle Initial \_\_\_\_\_

Resp. Party DOB \_\_\_\_\_

Resp. Party Address \_\_\_\_\_

Resp. Party Address Line 2 \_\_\_\_\_

Resp. Party Zip \_\_\_\_\_

Resp. Party City \_\_\_\_\_

Resp. Party State \_\_\_\_\_

Resp. Party SSN \_\_\_\_\_

Resp. Party Phone \_\_\_\_\_

Resp. Party Employer Name \_\_\_\_\_

Resp. Party Employer Phone \_\_\_\_\_

## PRIMARY INSURANCE INFORMATION

Primary Insurance Co. \_\_\_\_\_

Policy Holder \_\_\_\_\_

Policy Number \_\_\_\_\_

Policy Holder SSN \_\_\_\_\_

Policy Holder DOB \_\_\_\_\_

Policy Holder Sex \_\_\_\_\_

## OTHER INSURANCE INFORMATION

Other Insurance Co. \_\_\_\_\_

Other Policy Holder \_\_\_\_\_

Policy Number \_\_\_\_\_

Other Policy Holder SSN \_\_\_\_\_

Other Policy Holder DOB \_\_\_\_\_

Other Policy Holder Sex \_\_\_\_\_

I  do  do not give my permission of Campbell Clinic to send automated calls and text messages to my wireless phone.

I hereby authorize (a) payment of insurance benefits otherwise due to me to be made directly to Campbell Clinic, (b) release of information including protected health information to insurance companies as needed to file for payment for services incurred, (c) Campbell Clinic to obtain records from other sources as may be necessary in the diagnosis or treatment, (d) for purposes of disability and/or FMLA disclosures, release of information in order for my disability and/or leave status to be reviewed, and (e) understand that I am financially responsible for payment to Campbell Clinic for charges related to services provided or incurred by me or my dependents.

Signature (Responsible Party) \_\_\_\_\_ Date \_\_\_\_\_

**HEALTH HISTORY**

Date: \_\_\_\_\_

Name \_\_\_\_\_ Age \_\_\_\_\_ Were you referred by a Physician? Yes \_\_\_\_\_ No \_\_\_\_\_

Who requested our services? \_\_\_\_\_ Family Physician \_\_\_\_\_

Reason for seeking medical attention \_\_\_\_\_ Right Left Both

Date of injury or duration of symptoms \_\_\_\_\_ Work related? Yes \_\_\_\_\_ No \_\_\_\_\_ Are you right or left handed? \_\_\_\_\_

What is your occupation? \_\_\_\_\_

Have you had any diagnostic studies for this condition, such as MRI, Bone Scan, etc? Please list \_\_\_\_\_

Have you seen anyone else regarding this condition? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, list names and dates \_\_\_\_\_

Have you ever been diagnosed with any of the following medical conditions:

	Y	N		Y	N		Y	N
Asthma			Cancer			Bleeding Tendencies		
Kidney Disease			Diabetes			High Blood Pressure		
Lupus			Goiter			Rheumatoid Arthritis		
Heart Disease			Lung Disease			Nervous Syst. Disorder		
Epilepsy			Tuberculosis			Osteoarthritis		
Polio			Sleep Apnea			Sickle Cell Disease		
Hepatitis			Colitis			Alcoholism		
DVT (Blood Clot)			Stroke			Depression / Anxiety		
Anemia			Stomach Ulcers			COPD		
Migraines			Pelvic Radiation			HIV+ / AIDS		

**Tobacco / Alcohol History**

Never Smoker:	
Current Everyday Smoker:**	
Current Someday Smoker:**	
Former Smoker:**	

** Date Began Smoking:	
** Date Stopped Smoking:	
** Packs Per Day:	

Alcoholic Beverages Per Day: \_\_\_\_\_  
 Alcoholic Beverages Per Week: \_\_\_\_\_  
 Beer \_\_\_\_\_ Wine \_\_\_\_\_ Liquor \_\_\_\_\_

Other Medical Conditions: \_\_\_\_\_

Are there lawsuits pending on your orthopaedic condition? \_\_\_\_\_

Please list any orthopaedic surgeries and dates: \_\_\_\_\_ Please list any other surgeries and dates: \_\_\_\_\_

Preferred Pharmacy Name: \_\_\_\_\_

Pharmacy Phone Number: \_\_\_\_\_

**Please list all current medications and dosages:**

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Pharmacy Address: \_\_\_\_\_

Are you allergic to: (check if you are)

	Y	N	Reaction
Cephalosporin			
Penicillin			
Sulfa			
Latex			

Has anyone in your family had: (check all that apply)

	Family	Father	Mother	Sibling	Child
High Blood Pressure					
Heart Disease					
Diabetes					
Lung Disease					
DVT (Blood Clots)					
Cancer*					

\*If yes, what type(s) of cancer? \_\_\_\_\_

Other Medication Allergies: \_\_\_\_\_

Food / Other Allergies: \_\_\_\_\_

Please explain allergic reaction: \_\_\_\_\_

Have you recently had any of the following problems or symptoms:

	Y	N		Y	N		Y	N
Chest Pain			Dizziness			Headaches or Migraines		
Breathing Difficulties			Fever or Chills			Unexpected Weight Loss		
Numbness or Tingling			Nausea or Vomiting			Loss of Control of Bladder		
Vision Changes			Blood in Urine			Loss of Control of Bowels		
Abdominal Pain			Fainting Spells			Difficulty Starting Urine		
Irregular Heart Beat			Cough with Blood			Pain or Burning on Urination		
Cough			Diarrhea			Bloody or Black Tarry Stools		

Clinic Use Only	
Ht:	_____
Wt:	_____
B/P:	_____ / _____
Pulse:	_____

Patient Signature \_\_\_\_\_ Physician's Signature \_\_\_\_\_ Date: \_\_\_\_\_

(I have reviewed this information with the patient)

Patient Name:

DOB:

Age:

Gender:

**PATIENT/RESPONSIBLE PARTY FINANCIAL POLICIES**

Date: \_\_\_\_\_

In order to establish a complete understanding of the financial responsibilities associated with the care provided by Campbell Clinic, the financial policies outlined herein are provided for your review. If you have any questions about these, please feel free to ask one of our Patient Account Representatives for clarification.

It is our desire that you receive the maximum benefit possible from your health insurance. In order to achieve this, we need your assistance in providing complete and accurate personal and insurance information requested on our Patient Registration Form. Please complete this form in its entirety and provide your insurance card to be copied.

For patients for whom we have verified health insurance coverage, with an insurance plan with which we participate, we will submit a claim to your insurance company, but require payment of any unpaid deductible, co-payments and coinsurance for services provided in the office at the time services are rendered. In the event your insurance company subsequently denies payment for services provided by Campbell Clinic, the responsibility for full payment rests with the patient or responsible party. For patients without verified health insurance, or with a plan with which we do not participate, we require payment in full at the time services are rendered. We do not accept third party liability, such as automobile insurance, pending litigation, and other indirect insurance responsibilities, and thus ask for full payment for your office care at the time services are rendered. We accept cash, check, money order, MasterCard, Visa, or Discover. Returned checks are subject to a \$35.00 processing fee.

For outpatient or inpatient surgical procedures, we require payment of the unpaid deductible, and applicable coinsurance and co-payments, prior to the surgery. For surgical services covered by your health insurance, we will submit a claim to your insurance company; once the company has processed the claim, the patient or guarantor is responsible for any remaining balance. Any services not covered by insurance are to be paid in full prior to surgery. Custom orthotics will be charged at the time they are ordered.

We have found that many insurance plans provide payment at levels significantly lower than our fee. We take great care in setting our charges within the prevailing norms for similar services in this area. Many insurance companies no longer recognize these norms, but rather establish their own reimbursement schedules. If you find that your insurance plan does not cover certain services or pays below our usual charge, we encourage you to discuss such issues with your insurance carrier.

In order to accommodate the needs and requests of our patients, we have enrolled in numerous managed care insurance programs. While we are pleased to provide this service to you, it is extremely difficult for us to keep track of all the individual requirements of the plans. Within the same insurance company, plans may differ depending upon the type of contract your employer negotiated. Providing quality medical care for our patients is our primary concern; we are more than willing to provide that care within your insurance contract guidelines if you inform us at the time of service exactly what guidelines apply. Oftentimes preapproval or precertification for certain services or goods is required; accordingly, there may be a delay or wait if we are unable to obtain approval from your insurance company immediately. If you do not inform us of any special requirements in your contract and we subsequently order services, such as x-rays, physical therapy, medical supplies or equipment, which are not covered, we will bill you directly for those charges; payment is then your responsibility.

We ask you to assume responsibility for informing us if your coverage has any special requirements, such as precertification for hospital admission or surgery, second surgical opinion, or a referral from your primary care physician. If a referral is required under your insurance plan, it is the patient's responsibility to obtain the necessary approvals. We will be pleased to assist in providing clinical information to primary care physicians upon request, but ask that you obtain all necessary referrals in advance of your scheduled appointment.

Unless we have signed a participating provider or similar agreement with the insurance carrier, any charges not covered in full are payable by patient/guarantor. We ask you to remember that the ultimate responsibility for full payment, including any collection fees or late charges for our services, rests with the adult patient or guarantor.

Campbell Clinic meets and collaborates with orthopaedic device manufacturing companies for the purpose of improving the quality of patient care. That patient care is the focus of our practice, as is our adherence to the highest ethical standards. Campbell Clinic also occasionally receives compensation from some of these companies in order to conduct research, provide consulting service, or as payment for Campbell Clinic's contribution to the design or improvement of devices or methods of treatment that are licensed or sold to industry. In your treatment, the staff physicians at Campbell Clinic may elect to use products, devices, or methods from some of the companies with which Campbell Clinic has a financial relationship or in which the staff physician has a financial investment. As a matter of Campbell Clinic's policy, the selection of any particular product, device, or method is not based on any compensation received by Campbell Clinic from industry. Rather, the selection of any particular product, device or method is based on your Campbell Clinic's physician's determination of what is best suited for the treatment of your medical condition.

**DISABILITY/FMLA POLICY:** Payment is required prior to completion of FMLA and/or Disability forms.

**NO SHOW POLICY** – Effective October 11, 2016

Campbell Clinic understands that situations arise in which you are unable to make your scheduled appointment. If you must miss a scheduled appointment, please call our office as soon as possible so that we may have the opportunity to reschedule.

Patients who do not show up for their appointment, or call within 24 hours to cancel an office appointment or procedure will be considered as **NO SHOW/SAME DAY CANCELLATION**. Patients who No Show OR Same Day Cancel three (3) or more consecutive times, regardless of provider, in a rolling 12 month period, may be dismissed from the practice and denied any future appointments.

I have read and understand this financial policy and agree to accept responsibility as described herein.

Responsible Party Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Campbell Clinic**

901-759-3100

Patient Name:

DOB:

Age:

Gender:

**PATIENT NOTICE**

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Date: \_\_\_\_\_

ACKNOWLEDGEMENT OF RECEIPT OF THE PATIENT NOTICE

I, \_\_\_\_\_, do hereby acknowledge receipt of Campbell Clinic's  
Patient Name (please print)

Patient Notice on \_\_\_\_\_  
Date

Patient Signature

\_\_\_\_\_  
Patient# \_\_\_\_\_

Patient Name: \_\_\_\_\_

DOB: \_\_\_\_\_

Age: \_\_\_\_\_

Gender: \_\_\_\_\_

**AUTHORIZATION TO DISCLOSE INFORMATION**

Date: \_\_\_\_\_

For information about how your medical information may be used or disclosed, please see the patient notice. You have the right to review the Notice before you decide to sign this form. The Notice is subject to change. You may request a copy of the Notice from the Privacy Officer of Campbell Clinic. The notice is also posted at Campbell Clinic's offices and on our website at [www.campbellclinic.com](http://www.campbellclinic.com).

YOU MAY REFUSE TO SIGN THIS FORM; HOWEVER, IT MAY PREVENT US FROM COMPLETING A TASK YOU HAVE REQUESTED. WE WILL NOT CONDITION YOUR TREATMENT ON AN AUTHORIZATION, EXCEPT FOR AN AUTHORIZATION FOR RESEARCH-RELATED TREATMENT.

THIS AUTHORIZATION IS VOLUNTARY

TO BE COMPLETED BY PATIENT OR PATIENT REPRESENTATIVE

By my request, I hereby authorize Campbell Clinic to disclose information regarding my treatment, insurance issues and payment issues to the people listed below. These individuals will be asked to identify themselves and state the patient's social security number and zip code.

Name (please print)

Relationship (please print)

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

I understand that this authorization is voluntary. I understand that the person to whom I authorize disclosure of my personal data is not a health plan, health care provider or clearinghouse and that the released information, in their possession, may no longer be protected by federal privacy regulation. I understand that I may withdraw my authorization in writing to the Privacy Officer of Campbell Clinic at any time, except to the extent that action has been taken in reliance on this statement. I understand that even if I do not withdraw authorization that this statement will expire 10 years from this date. I have carefully read and understand the above, and do herein expressly and voluntarily authorize the disclosure of the above information about my condition to those persons or agencies listed above.

\_\_\_\_\_  
Signature of patient or patient's representative

\_\_\_\_\_  
Date

Printed name of patient's representative \_\_\_\_\_

Description of the Representative's authority to act for the patient \_\_\_\_\_

Relationship to the patient \_\_\_\_\_

Patient #: \_\_\_\_\_

Name:

DOB:

Referred by:

Date:



### **How did you hear about us?**

To help us better improve our service to you, please take a moment to fill out the information below. Thank you.

**Were you referred by another physician?**     Yes     No

If yes...

Physician Name:

Physician Practice/Office:

**Are you a high school athlete or student?**     Yes     No

If yes..

Name of High School:

Were you injured during a school-sanctioned Event?     Yes     No

### **How did you hear about Campbell Clinic?**

- Advertising-Radio
- Advertising-TV
- Billboard
- CC Physician or Employee
- Existing Patient in the Practice
- Google Website
- Hospital
- Insurance Company
- Primary Care Physician
- School/Athletic Program
- Unknown
- Word of Mouth